

Primodan 20/08-2024

RMA Terms (Return Merchandise Authorization)

Merchandise will not be accepted for return, without prior written agreement and the provision of an RMA number.

The RMA form can be obtained via service@primodan.com

Please fill out and submit the RMA form to service@primodan.com

You will then receive an RMA number to use for the case.

Please return the merchandise to the following address:

**Primodan A/S
Skimmedevej 10
DK-4390 Vipperød
Denmark**

(With the RMA number clearly marked on the outside)

Return Conditions:

Merchandise may only be returned after agreement with Primodan A/S and must be done within 8 days from the issuance of the RMA number.

The RMA number is not a guarantee that the merchandise will be accepted as a complaint.

Primodan A/S reserves the right to return the merchandise if no fault is found.

If the merchandise sent turns out to have no faults, a testing fee of 180,00 EUR will be applied.

All merchandise is returned at the buyer's expense and risk. If the merchandise is sent unfree, Primodan A/S reserves the right to refuse receipt of the merchandise.

Primodan A/S does not cover labor costs.

Merchandise returned without a completed RMA form and without an RMA number will be returned at the buyer's expense and risk.